

Terms and Conditions

1. The Dutch Lady Disney Room Makeover Contest will run from 17 August 2015 to 18 October 2015 ("Contest Period"). Dutch Lady Milk Industries Berhad (5063-V) ("Organiser") reserves the right to shorten or extend the Contest Period without prior notice. All entries received outside the Contest Period shall be automatically disqualified.
2. This Contest is open to all citizens of Malaysia above 18 years of age (as at 17 August 2015) who are subscribers of prepaid and/or postpaid services of Celcom, Digi and/or Maxis, except the employees and immediate families of the Organiser, including its affiliated and/or related companies, distributors, advertising and promotion agencies.
3. The Dutch Lady products participating in the Contest are Dutch Lady UHT Kid and Dutch Lady UHT School ("Participating Dutch Lady products").
4. How to participate:
 - a. Every purchase of two (2) Dutch Lady UHT Kid single packs or one (1) Dutch Lady UHT School single pack (any variant) in a single receipt from any participating supermarket/outlet entitles the participant to one (1) SMS entry. Example, if the participant purchased one (1) Dutch Lady UHT School blister pack [each blister pack contains four (4) single packs], the participant is entitled to four (4) SMS entries.
 - b. Answer a question: "The participating products in this contest are Dutch Lady UHT Kid and Dutch Lady UHT School." True/False.
 - c. Type (DL)<space>(purchase amount of participating Dutch Lady products RM0.00)<space>(receipt date DDMYY)<space>(12 digit NRIC number)<space>(answer)<space>(name) and send to 32632. Example: DL RM6.55 170815 820202105678 True Nina Mokhtar
 - d. Retain ALL original single receipts with matching receipt details as per ALL the SMS entries THROUGHOUT the Contest Period as proof of purchase. Only valid printed receipts dated within the Contest Period with a clear supermarket/outlet name and details of participating Dutch Lady products will be accepted.
 - e. Each day during the Contest Period, the Contest begins at 12:00am and ends at 11:59pm.
 - f. Participants will be charged RM0.30 for each SMS received. The charges are in addition to the standard SMS fee charged by the participant's mobile phone operator. The Organiser shall not reimburse the participants for the charges incurred including Goods and Services Tax (GST), if any.
 - g. Participants are permitted to participate in this Contest via the use of mobile phones only.
5. Winners' selection:
 - a. Grand Prize x 10 and Bonus Prize x 50:
 - i. Eligible winners will be determined based on the highest number of qualified entries received during the Contest Period. The top ten (10) participants with the highest number of qualified entries received will win a Grand Prize each, while the next fifty (50) participants with the next highest number of qualified entries received will win a Bonus Prize each (subject to verification of proof of purchases). In the event of a tie (same number of entries received), the participant with the earlier entry received will be selected.
 - ii. The eligible winners will be required to submit by Pos Laju/courier ALL the original printed receipts with matching receipt details as per ALL the SMS entries received THROUGHOUT the Contest Period and a copy of their NRIC within three (3) working days from the date of notification as proof of purchase. Failing which, the Organiser reserves the right to disqualify the eligible winner and find the next eligible winner as replacement.
 - iii. The eligible winners will be contacted via telephone and will be required to correctly answer a question before being declared a winner. In the event the eligible winner fails to correctly answer the question, the Organiser reserves the right to disqualify the eligible winner and find another eligible winner as replacement. Should the first attempt to contact the eligible winner fail, i.e. no reply, telephone number not in service or no connection, etc, another three (3) attempts will be made within the next 24 hours of the first telephone call. Where such further attempts are unsuccessful, the Organiser reserves the right to select the next qualified participant. The Organiser will not be held liable in the event the eligible winners cannot be contacted for whatever reasons.
 - b. Contest prizes:
 - a. There are ten (10) Grand Prizes to be won throughout the Contest Period, that is a Disney Room Makeover Package worth RM10,000.00 each.
 - i. Each Disney Room Makeover Package consists of one (1) single size bedding, one (1) study table with bookshelf, one (1) lamp, one (1) framed poster, two (2) plush toys and wall re-painting for one (1) bedroom.
 - ii. The Grand Prizes shall be arranged by the Organiser and/or any third party supplier(s) nominated by the Organiser. The date and time of the room makeover will be determined by the Organiser. Contest winners must adhere to the date and time set. Winners must only choose one (1) bedroom for the makeover. The room makeover process will be conducted at the winners' residence house (not including restaurant, commercial outlet or any other property other than residence house) based on the current address in Malaysia and winners must provide ownership proof of the house. No existing furniture or appliances will be discarded or taken away during the makeover process. The cost to discard or destroy any existing furniture or appliances will be borne by the winners. All Contest winners must agree to the room makeover terms and conditions and sign a release letter with the Organiser, failing which, the Organiser reserves the right to disqualify the Contest winner and select another winner as replacement.
 - b. There are fifty (50) Bonus Prizes to be won throughout the Contest Period, that is a Disney Room Makeover Kit worth RM500.00 each.
 - i. Each Room Makeover Kit consists of one (1) single size bedding, one (1) lamp, one (1) framed poster and two (2) plush toys.
 - c. Each participant is eligible to only win one (1) prize during the Contest Period.
 - d. All prizes must be claimed at winners' own expense within two (2) months after the date of notification of winnings. All unclaimed prizes will be forfeited by the Organiser two (2) months after the date of notification of winnings.
 - e. The Organiser reserves the right at its absolute discretion to substitute any prize with that of similar value at any time without prior notice. All prizes are not transferable, refundable or exchangeable in any other form for whatever reason. The value of the prize is correct at the time of printing. All prizes are given on an "as is" basis.
6. Participants shall assume full liability and responsibility in case of any accident, injury, damage or claim resulting from participation in this Contest and from redemption and usage of the prizes.
7. The Organiser and the companies involved in this Contest shall not be held liable in any way for delays, non-deliveries and/or interruptions of SMS messages sent and shall not be held responsible for any unauthorised use of the mobile phone or subscriber's account in conjunction with this Contest.
8. By participating in this Contest, participants consent to give their personal information and the Organiser reserves the right to publish, use the winners' names and/or photographs plus their entries for purposes of publicity, advertising and/or trade without further compensation or notice and each participant is not entitled to make any claims for the use of their entries by the Organiser.
9. The Organiser collects personal identifiable information to provide services or to correspond with you. This information is stored in a manner appropriate to the nature of the data by the Organiser and is used to fulfil your request(s). By submitting your personal information, we deem that permission is given to the Organiser and/or its authorised agents to use this information for the purpose of present and future marketing and promotional purposes and to improve its products and services. If you inform the Organiser via the Careline at 1-800-88-1191 or at dutchladycareline@frieslandcampina.com that the above information should not be used as a basis for further contact, the Organiser will respect your request. Your information will not be provided or shared with other company or partners for their independent use. For the Organiser's full Personal Data Protection Act Compliant Notice, please refer to the Organiser's website at www.dutchlady.com.my.
10. By participating in this Contest, participants agree to be bound by the official Terms and Conditions and decisions of the Organiser.
11. The Organiser reserves the right to amend, delete or add to these Terms and Conditions without any prior notice at any time and the participants shall be bound to such changes.
12. Organiser's decision is final. Correspondence will not be entertained.
13. The Contest Terms and Conditions are prepared in both English and Bahasa Malaysia. In the event of inconsistencies between the English and Bahasa Malaysia versions, the English language version shall prevail.