

TERMS AND CONDITIONS

Organiser	Dutch Lady Milk Industries Berhad (Registration Number: 196301000165 (5063-V))
Contest Name	“Setiap Pencapaian, Menuju Kejayaan Peraduan Tabung Pendidikan” (Mini Wins, Mighty Tomorrows Education Fund Contest)
Contest Period	The Contest starts at 00:00:00 on 15 th September 2024 and closes at 23:59:59 on 31 st October 2024.
Eligibility	<p>The Contest is open to all Malaysian citizens and permanent residents in Malaysia aged 18 years and above with valid identification number (MyKad or MyPR) as on 15th September 2024.</p> <p>The following groups of persons shall not be eligible to participate in the Contest:</p> <ol style="list-style-type: none"> a. Employees of the Organiser and its group of companies and their immediate family members (spouse, children, parents, siblings, and their spouses); b. Employees of the Organiser’s agencies associated with the Contest and their immediate families (spouse, children, parents, siblings, and their spouses).
Entry Method	<p>WhatsApp Submission</p> <ol style="list-style-type: none"> 1. To participate in the Setiap Pencapaian, Menuju Kejayaan Peraduan Tabung Pendidikan (Mini Wins, Mighty Tomorrows Education Fund Contest) - (“Contest”), purchase a minimum of Ringgit Malaysia Ten [RM10.00] of any Dutch Lady® UHT Milk and/or Dutch Lady® Signature Cans product(s) (“Dutch Lady Products”) in a single original receipt (“Proof of Purchase”) issued within the Contest Period from any outlets (in-store or online). 2. Scan the QR code shown on the communication materials at the participating outlet or send the following information via WhatsApp to 018-352 9926; <ol style="list-style-type: none"> a. Clear Picture of the Receipt (“Proof of Purchase”) b. Full Name c. MyKad / MyPR Number (e.g.; Picture of receipt (“Proof of Purchase”), Maria Binti Mena, 90xxxx-xx-5xx3) (“Entry”). 3. Each valid entry, completed with the required picture of receipt, fulfilled purchase requirement and personal information received and approved by the Organizer during the Contest Period will be serialized (“Qualified Entry”). For every RM10.00 purchased of participating product(s) in a single receipt, one (01) serial number will be allocated to the Entry. For example; <ol style="list-style-type: none"> a. The single receipt of RM23.00 of Dutch Lady Products, two (02) serial numbers will be given. b. The single receipt of RM40.00 of Dutch Lady Products, four (04) serial numbers will be given. 4. Additionally, an extra serial number will be given to each Entry in the submission with purchase of one (1) or more Dutch Lady® UHT Milk (200ml , 180ml, 125ml) or Dutch Lady® Signature Cans 240ml (in either individual pack or blister packaging). 5. There is no limit to the amount of entries with valid purchases during the Contest Period.

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	<p>Each Proof of Purchase is only eligible to one (1) submission only. The Organiser shall reserve the right to disqualify any submission with duplicated Proof of Purchase.</p> <p>6. Retain the Original Receipt or Proof of Purchase for verification purposes.</p> <p>7. Notwithstanding any of the above, upon receipt of the Entry and / or upon selection of the winners, as the case may be, the Organiser shall reserve the right to request for further evidence in the processing of the Entry including the original Proof of Purchase (hardcopy) and the identification documents for verification prior to the delivery of the Prizes. Failure to produce any of the foregoing documents within the stipulated time frame will result in disqualification and forfeiture of the Prizes.</p>
<p>Non-Participating Products</p>	<p>The following products are NOT participating in the Contest :</p> <ol style="list-style-type: none"> 1. DUTCH BABY® STEP 1 (300g, 550g, 850g, 1.2kg) 2. DUTCH BABY® STEP 2 (300g, 550g, 850g) 3. DUTCH LADY® 123 PLAIN (300g, 550g, 850g, 900g, 1.8kg) 4. DUTCH LADY® 456 PLAIN (550g, 850g, 900g, 1.8kg) 5. DUTCH LADY® 6+ PLAIN (850g, 900g) 6. DUTCH LADY® 123 CHOCOLATE (850g, 900g) 7. DUTCH LADY® 456 CHOCOLATE (850g, 900g) 8. DUTCH LADY® 6+ CHOCOLATE (850g, 900g) 9. DUTCH LADY® 123 HONEY (550g, 850g, 900g) 10. DUTCH LADY® 456 HONEY (550g, 850g, 900g) 11. DUTCH LADY® MAXGRO (600g, 2X600g, 15X27g) 12. DUTCH LADY® FAMILY MILK POWDER FULL CREAM (350g, 600g, 900g) 13. DUTCH LADY® FAMILY MILK POWDER CHOCOLATE (350g, 600g, 900g) 14. DUTCH LADY® FAMILY MILK POWDER INSTANT PLAIN (350g, 600g, 900g) 15. DUTCH LADY® FAMILY MILK POWDER INSTANT HONEY (350g, 600g, 900g) 16. DUTCH LADY® LOW FAT YOGHURT NATURAL (140g, 500g) 17. DUTCH LADY® LOW FAT YOGHURT MIXED BERRIES (140g) 18. DUTCH LADY® LOW FAT YOGHURT STRAWBERRY (140g) 19. DUTCH LADY® LOW FAT YOGHURT BLUEBERRY (140g) 20. DUTCH LADY® 0% LOW FAT YOGHURT DRINK STRAWBERRY (700g) 21. DUTCH LADY® 0% LOW FAT YOGHURT DRINK GRAPE (700g) 22. DUTCH LADY® 0% LOW FAT YOGHURT DRINK ORANGE MANGO (700g) 23. DUTCH LADY® 0% LOW FAT YOGHURT DRINK STRAWBERRY RASPBERRY (700g) 24. DUTCH LADY® 0% LOW FAT YOGHURT DRINK CRANBERRY BLUEBERRY (700g) 25. DUTCH LADY® JUICY MILK STRAWBERRY (200ML) 26. DUTCH LADY® JUICY MILK ORANGE (200ML) 27. DUTCH LADY® JUICY MILK MANGO (200ML) 28. DUTCH LADY® PASTEURISED FRESH MILK (1L) 29. DUTCH LADY® PASTEURISED FULL CREAM MILK (1L) 30. DUTCH LADY® PASTEURISED CHOCOLATE MILK (1L) 31. DUTCH LADY® PASTEURISED LOW FAT MILK (1L) 32. DUTCH LADY® PASTEURISED PROFESSIONAL FRESH MILK (1L) 33. DUTCH LADY® UHT PROFESSIONAL FULL CREAM MILK (1L)

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Entry Deadline	<p>All entries must be received by the Organiser on or before 23:59:59 on 31st October 2024. Any Entry(ies) received outside the Contest Period shall be automatically disqualified.</p> <p>For the weekly submission, the Organiser shall receive the submission of Entries on or before 23:59:59 of the last date of each Contest Week as tabulated below.</p> <p><u>Contest Week Schedule</u></p> <ul style="list-style-type: none">• Week 1 : 15th September 2024 – 22nd September 2024• Week 2 : 23th September 2024 – 29th September 2024• Week 3 : 30th September 2024 – 06th October 2024• Week 4 : 07th October 2024 – 13th October 2024• Week 5 : 14th October 2024 – 20th October 2024• Week 6 : 21st October 2024 – 31st October 2024
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<p>Judging Details and Winner Selection</p>	<p>Verification of Entries</p> <ol style="list-style-type: none"> 1. Original Tax Invoice receipt indicating the Product(s) and Values, Receipt Number, Valid Purchase Date and Outlet Name. 2. Valid required Personal Details. 3. No Duplication of Proof of Purchase. 4. No alteration of receipt in any form; store name, items purchased, prices and transaction time. 5. Handwritten Receipt, Purchase Order and Delivery Note will not be accepted as proof of purchase. <p>Shortlisting of Winners</p> <p>Each participant is eligible to win a maximum of two (02) prizes only during the Contest Period;</p> <ul style="list-style-type: none"> • 1 x Weekly Prize and 1 x Grand Prize, <i>or</i> • 1 x Weekly Prize and 1 x First Prize, <i>or</i> • 1 x Weekly Prize and 1 x Second Prize <p>The Organiser will contact all shortlisted Winners via WhatsApp from the Contest number 018-352 9926 to the winner's WhatsApp number submitted during the Contest entry submission to answer a simple Question. Shortlisted winners must reply and provide the correct answer within the stipulated time frame to be eligible to win the Prize.</p> <p>Failure to answer the question correctly or within the stipulated time frame will result in forfeiture of the prize. The Organiser will not be held liable in the event the Qualified shortlisted winners cannot be contacted for whatever reasons.</p> <p>Question: “Dutch Lady® UHT Full Cream milk is high in Calcium and Vitamin D3.” (True/False)</p> <p>The Organiser shall reserve the right to request for evidence of the original Proof of Purchase (hardcopy) for verification and prize redemption. Failure to produce the hard copy of the Proof of Purchase upon request will result in disqualification and prize forfeiture.</p> <p>Weekly Prize: 170 x Touch ‘n Go e-Wallet Reload PIN worth RM100 each. There are one hundred seventy (170) RM100 Touch ‘n Go e-Wallet Reload PIN Prizes to be won for each week for six [6] consecutive weeks. In total, there are one thousand and twenty [1,020] Weekly Prizes to be won throughout the Contest Period.</p> <p>The shortlisted weekly winners will be determined based on the serialized number of Qualified entries received during the Contest Weekly Period, for example: if there are 3068 eligible entries / serial numbers received during the Contest Week, this number will be divided by 170. Illustration of computation is as follows:</p> <p>$3068 \div 170 = 18.04^*$</p>
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The Weekly Prize shortlisted winner is the 18th serial number entry and subsequent serial numbers with the multiplication of 18. Example of the shortlisted winning serial number; 18*, 36*, 54*, 72*, 90*, 108*, 126*, 144* _ and so forth.

Total of **170 winners** will be selected for **EACH** Contest Week.

The rounding formula will be performed if the winning number of entries arises the decimal value, the number will be rounded down to the nearest single digit number and the multiple serial numbers will be selected as the winner.

Grand Prize: 3 x Perbadanan Tabung Pendidikan Tinggi Nasional “Skim Simpanan Pendidikan Nasional Prime” (SSPN Prime) Education Fund worth RM50,000 each.

There are three (3) Perbadanan Tabung Pendidikan Tinggi Nasional “Skim Simpanan Pendidikan Nasional Prime” (SSPN Prime) Education Fund worth RM50,000 each to be won throughout the Contest Period.

The shortlisted winners will be determined based on the serialized number of Qualified entries received during the Contest Period, for example: 12,856 eligible entries / serial numbers received during the Contest Period, this number will be divided by 3. Illustration of computation is as follows:

$$12,856 \div 3 = 4,285.3^*$$

The Grand Prize shortlisted winner is the 4,285th* serial number entry and subsequent serial numbers with the multiplication of 4285. Example of the shortlisted winning serial number; 4285*, 8570* and 12855*.

Total of **3 winners** will be selected throughout the Contest Period.

The rounding formula will be performed if the winning number of entries arises the decimal value, the number will be rounded down to the nearest single digit number and the multiple serial numbers will be selected as the winner.

First Prize: 10 x Perbadanan Tabung Pendidikan Tinggi Nasional “Skim Simpanan Pendidikan Nasional Prime” (SSPN Prime) Education Fund worth RM25,000 each.

There are ten (10) Perbadanan Tabung Pendidikan Tinggi Nasional “Skim Simpanan Pendidikan Nasional Prime” (SSPN Prime) Education Fund worth RM25,000 each to be won throughout the Contest Period.

The shortlisted winners will be determined based on the serialized number of Qualified entries received during the Contest Period, for example: 12,856 eligible entries / serial numbers received during the Contest Period and the subtraction of the Grand Prize winner’s Entry / Entries and divided by 10. Illustration of computation is as follows:

Assuming Grand Prize winner’s entries = 32* entries;
 $12,856 - 32 = 12,824 \div 10 = 1,282.4^*$

The First Prize shortlisted winner is the 1,282nd* serial number entry and subsequent serial numbers with the multiplication of 1282. Example of the

	shortlisted winning serial number; 1282*, 2564*, 3846*, 5128*, 6410*, 7692*, 8974*, 10256* 11538* and 12820*.
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Total of **10 winners** will be selected throughout the Contest Period.

The rounding formula will be performed if the winning number of entries arises the decimal value, the number will be rounded down to the nearest single digit number and the multiple serial numbers will be selected as the winner.

Second Prize: 25 x Perbadanan Tabung Pendidikan Tinggi Nasional “Skim Simpanan Pendidikan Nasional Prime” (SSPN Prime) Education Fund worth RM10,000 each.

There are twenty-five (25) Perbadanan Tabung Pendidikan Tinggi Nasional “Skim Simpanan Pendidikan Nasional Prime” (SSPN Prime) Education Fund worth RM10,000 each to be won throughout the Contest Period.

The shortlisted winners will be determined based on the serialized number of Qualified entries received during the Contest Period, for example: 12,856 eligible entries / serial numbers received during the Contest Period and the subtraction of the Grand Prize and First Prize winner’s Entry / Entries and divided by 25. Illustration of computation is as follows:

Assuming Grand Prize and First Prize winner’s entries = 93* entries;
 $12,856 - 93 = 12,763 \div 25 = 510.5^*$

The Second Prize shortlisted winner is the 510th* serial number entry and subsequent serial numbers with the multiplication of 510. Example of the shortlisted winning serial number; 510*, 1020*, 1530*, 2040*, 2550*, 3060*, 3570*, 4080* and so forth.

Total of **25 winners** will be selected throughout the Contest Period.

The rounding formula will be performed if the winning number of entries arises the decimal value, the number will be rounded down to the nearest single digit number and the multiple serial numbers will be selected as the winner.

Winner Announcement

The list of winners will also be announced on the Organizer’s official social media page at <https://www.facebook.com/spread.the.goodness.of.milk> and at <https://www.instagram.com/dutchladymy/>

Winners will also be notified and contacted via WhatsApp from the Contest number **018-352 9926** to the winner’s WhatsApp number submitted during the Contest entry submission as part of the prize fulfilment. The Grand Prize, First Prize and Second Prize winners will be required to fill up the Perbadanan Tabung Pendidikan Tinggi Nasional “Skim Simpanan Pendidikan Nasional Prime” registration form.

Failure to provide the required details within the stipulated time frame for prize fulfilment will result in forfeiture of the prize. The Organizer will not be held liable in the event the winners cannot be contacted for whatever reasons.

	<p>The Organiser shall reserve the right to request for evidence of the original Proof of Purchase (hardcopy) for verification and prize redemption. Failure to produce the hard copy of the Proof of Purchase upon request will result in disqualification and prize forfeiture.</p>
<p>Contest Prize</p>	<p>Grand Prize 3xPerbadanan Tabung Pendidikan Tinggi Nasional “Skim Simpanan Pendidikan Nasional Prime” Education Fund worth RM50,000 each</p> <p>First Prize 10 x Perbadanan Tabung Pendidikan Tinggi Nasional “Skim Simpanan Pendidikan Nasional Prime” Education Fund worth RM25,000 each</p> <p>Second Prize 25 x Perbadanan Tabung Pendidikan Tinggi Nasional “Skim Simpanan Pendidikan Nasional Prime” Education Fund worth RM10,000 each</p> <p>Weekly Prize 1,020 x Touch ‘n Go e-Wallet Reload PIN worth RM100 each (170 weekly winners X 6 weeks: 1,020 winners)</p> <ul style="list-style-type: none"> • The Grand Prize, First Prize and Second Prize ; PTPTN SSPN Prime Education Fund is subject to Perbadanan Tabung Pendidikan Tinggi Nasional Terms & Conditions; https://www.sspn.com.my/sspn-prime/ • Usage of the Touch ‘n Go e-Wallet Reload PIN is subject to Touch ‘n Go Malaysia Terms & Conditions; https://www.touchngo.com.my/assets/pdf/user-tnc.pdf
<p>Prize Claim / Delivery Date</p>	<ol style="list-style-type: none"> 1. The Organiser, its agents, sponsors and representatives shall have no liability to any Participant who defaults in collecting the Prizes in accordance with the Prize Claim/Delivery Date in any respect whatsoever. 2. Prizes are strictly not transferable, assignable, exchangeable or redeemable by the Participant in any other form or manner other than that specified by the Organiser. 3. All prizes will be processed for delivery or collection within 30 working days from the end of the Contest Period; 31st October 2024. The Organiser reserves the rights to extend the timelines stated under this clause owing to reasons beyond the control of the Organiser. 4. The Organiser reserves the right to substitute any prize with that of similar value at any time without prior notice. 5. The Prizes must be claimed within three [3] months from the date of the letter or announcement or notice of the claim of the prize whichever is earlier. 6. The Prize shall be used / taken entirely at the risk of the Participants and the Organiser excludes all warranties and liabilities in connection with the Prizeto the fullest extent permitted by law. 7. The Organiser reserves the right to determine how uncollected Prizes will be dealt with.

	<p>8. The Grand Prize, First Prize and Second Prize; PTPTN SSPN Prime Education Fund is subject to Perbadanan Tabung Pendidikan Tinggi Nasional Terms & Conditions; https://www.sspn.com.my/sspn-prime/</p> <p>9. Usage of the Touch 'n Go e-Wallet Reload PIN is subject to Touch 'n Go Malaysia Terms & Conditions; https://www.touchngo.com.my/assets/pdf/user-tnc.pdf</p>
<p>Additional Terms</p>	<p>1. The Organiser reserves the right in its sole discretion, without prior notice, and without any liability to any person, at any time to change the Terms and Conditions including to change the Contest Period, make Prize substitutions, cancel, terminate or suspend the Contest in whole or in part. In the event of any changes to the Terms and Conditions, Participants agree that their continued participation in the Contest will constitute their acceptance of the Terms and Conditions.</p> <p>2. The Organiser, and / or representatives shall not be liable to any Participant in respect of any loss or damage whatsoever which is suffered, including but not limited to indirect or consequential loss, or for personal injury suffered or sustained by the Participant arising out of or in connection with the participation by the Participant in the Contest, as well as the redemption and / or utilisation of any Prize won.</p> <p>3. The Organiser's decision on all matters relating to the Contest including judging and selection of winners will be final, binding and conclusive on all Participants, and no correspondence or appeals will be entertained.</p> <p>4. By participating in this Contest, participants consent to give their personal information and the Organiser reserves the right to publish, use the participants and winners' names and / or photographs plus their entries for purposes of publicity, advertising and / or trade without further compensation or notice and each participant is not entitled to make any claims for the use of their entries by the Organiser.</p> <p>5. By submitting an entry to the Contest, Participants are deemed to have understood and agreed to be bound by the Terms and Conditions.</p> <p>6. For a more detailed description of our privacy practices, please refer to our Privacy Policy at https://www.dutchlady.com.my/privacy-policy/</p> <p>7. You may access and request for correction of your personal data, to limit the processing of your personal data, or to contact us with any enquiries in respect of your personal data as follows:</p> <p style="text-align: center;">Dutch Lady Careline Telephone No.: 1800 81 3855 E-mail address: dutchladycareline@frieslandcampina.com</p> <p>8. In the event of any inconsistency or conflict between the English version and the Bahasa Malaysia version of this Terms and Conditions, the English version shall prevail.</p>